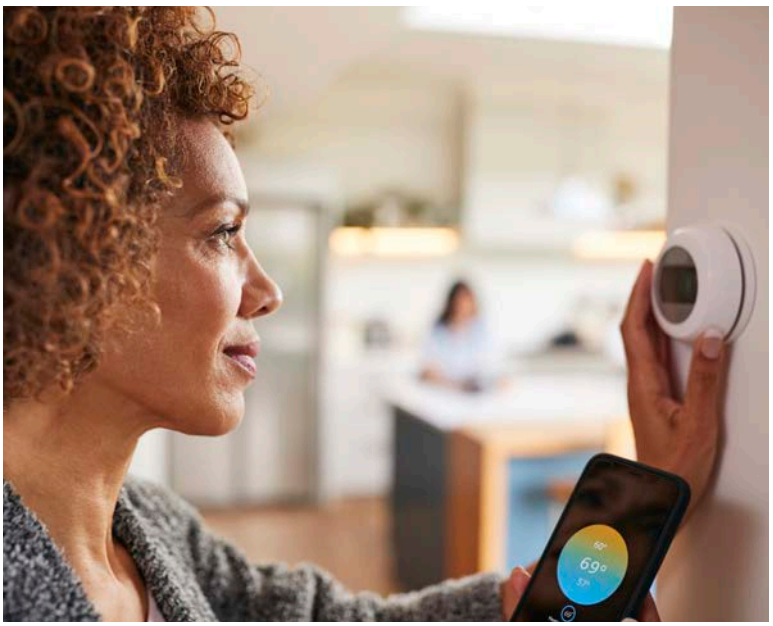
Currents

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SET IT AND FORGET IT FOR THE MOST SAVINGS



Age-old wisdom says: for lower energy bills, turn the thermostat down by 7 to 10 degrees before bed and raise it in the morning. But in a central heat pump-equipped home, that routine can increase energy use nearly as quickly as it raises the temperature.

The best way to maximize your heat pump's efficiency is to set it and forget it or make small, gradual adjustments. Raising the thermostat by a few degrees or more will likely activate the electric auxiliary (and costly) heat source, typically an electric furnace.

Programming a digital thermostat for no more than a 2- to 3-degree setback is the best way to balance personal comfort and energy efficiency. Also consider a thermostat with adaptive recovery, also known as smart recovery. This feature enables your thermostat to gradually increase the temperature to hit your scheduled setpoint to minimize that costly auxiliary heat. Some smart thermostats that have this feature are available free or deeply discounted from Clark Public Utilities for customers in electrically heated homes.

Visit clarkpublicutilities.com/rebates to learn more.

LIGHT LINES

HOLIDAY OUTDOOR CORD SAFETY



The holiday season coincides with some of the wettest weather of the year. Protect your safety and that of everyone in and out of your home by using the right electrical cords in the right places.

Use only weather-rated extension cords marked with a "W" or "W-A" outdoors, and connect them only to GFCI power outlets. Keep the connections up off the ground and away from places where water pools. For extra protection, put the connections in weather-resistant safety covers. Plan your cord routes carefully and never run them through or into water.

Clark Public Utilities

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BILL ASSISTANCE WHEN YOU NEED IT



If paying your utility bill is a challenge, contact us any time, day or night. Customer service representatives are available 24 hours a day, seven days a week and can help arrange payment plans or discuss assistance options.

Clark Public Utilities offers a variety of payment assistance programs, flexible payment arrangements and tools to make utility bills easier to track and manage for customers in all life stages and living situations. Income requirements and eligibility criteria vary by program, and household circumstances can change over time. So, customers who not have qualified in the past should call again to explore options.

MAKE OUTDOOR WATER SYSTEMS WINTER-READY



There's still time to prepare your outdoor watering systems for winter.

Draining or blowing out irrigation or sprinkler system hoses is essential to prevent frozen pipes, cracked backflow assemblies and costly repairs next spring. Blowout services are widely available from local contractors or can be done by experienced do-it-yourselfers. If possible, shut off the main outdoor water supply as well.

Disconnect and store outdoor garden hoses and drain any water that might be trapped inside. If your home is equipped with them, turn off the indoor shut-off valve for all outdoor spigots. They're typically located in the basement or crawlspace. Then go outside and open the spigot to drain any remaining water. For extra protection at little cost, cover them with insulated hose bib caps.

BE ALERT FOR UTILITY SCAMMERS

Scammers often pose as utility employees to steal personal information or money and they can be very convincing.

Criminals can spoof caller ID to display "Clark Public Utilities." They may sound professional and ask you to call another number or buy gift cards to pay an "overdue" bill.

Clark Public Utilities will always make several contacts when account issues arise, and we'll never ask to be paid with gift cards.

If you're unexpectedly contacted by "the utility," hang up and call customer service directly at 360-992-3000 to verify the call.

FUEL MIX

Under the fuel mix disclosure law, RCW 19.29A, Washington utilities are required to report the sources of power used to serve customers, as collected by the Department of Commerce annually. The most recent published data is for 2024:

Hydro	42.46%	Wind	3.21%
Natural Gas	28.75%	Market*	18.55%
Nuclear	7.03%		

* "Market" is a mix of wholesale market purchases from unspecified generation sources.

Para ver una versión en español de este boletín, visite nuestro sitio web.

Если вы хотите прочесть данную брошюру на русском языке, пожалуйста, посетите наш сайт.

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