

# Currents

Published monthly for the customer-owners of Clark Public Utilities

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## SAVE AND LOWER YOUR ELECTRIC BILLS



Upgrading your water heater is one of the easiest ways to save energy at home. For a limited time, you can pay as little as \$169 before tax for a new Rheem or AO Smith heat pump water heater when you order through the Clark Public Utilities online marketplace. Choose a 50-, 65-, or 80-gallon model and we'll apply your utility rebate instantly. Your new water heater ships straight to your home at no cost, no forms to fill out and no waiting for reimbursement.

If your home has an electric water heater, switching to a heat pump model is a smart investment. Water heating is usually the second largest energy user in most homes, and a heat pump water heater can cut those costs by up to 70 percent.

To qualify for the rebate, customers must replace an existing electric water heater and install the new unit within 90 days of delivery, in addition to other qualifications. Professional installation is recommended.



Visit [www.ClarkPublicUtilities.com/rebates](http://www.ClarkPublicUtilities.com/rebates) to learn more or scan the QR code to place an order. This rebate offer is available while funding lasts. For more information about this or other rebates, visit our website or contact customer service at 360-992-3000.

## FREE ADVICE AND HOME ENERGY REVIEWS

Energy Counselors offer tips to reduce utility bills, learn about weatherization and cut energy waste. They'll answer your questions and offer objective, up-to-date advice on which energy measures will be of best benefit to you and which ones won't. To talk with an energy counselor or schedule an in-home energy review, please call 360-992-3355 Monday-Friday during business hours.

## LIGHT LINES

PREVENT  
DANGEROUS  
DIG INS



Before you start digging by hand, shovel or heavy equipment, call 811 at least two days ahead. Utility crews will visit your property to mark underground lines using color coded, water soluble paint. The service is free and helps prevent dangerous and costly damage to buried gas, power, or communication lines.

Always call, even for small projects like planting shrubs or trees. Some utility lines may be only a few inches deep, and property owners are responsible for any damage or injury. Call 811 before you dig—it's the law.



### CONTACT US

PHONE .....360-992-3000

QUICK PAY .....360-992-3400

REPORT POWER OUTAGES

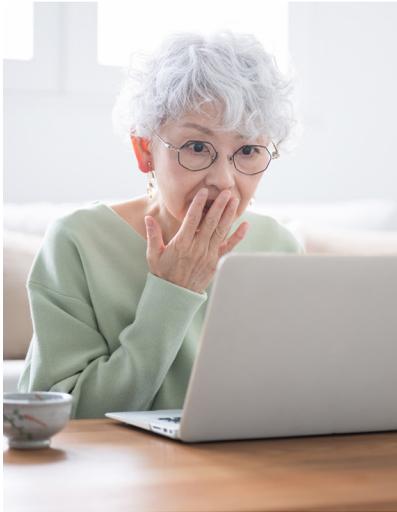
.....360-992-8000

EMAIL .... [mailbox@clarkpud.com](mailto:mailbox@clarkpud.com)

WEBSITE... [clarkpublicutilities.com](http://clarkpublicutilities.com)



## BE ALERT FOR UTILITY SCAMMERS



Scammers sometimes pose as utility workers to steal personal or financial information, or gain access to homes or businesses. Here are ways to protect yourself:

Clark Public Utilities employees always wear branded clothing, carry employee ID cards, and drive clearly

marked vehicles. If someone visits your home unexpectedly, close the door and call 360-992-3000 to confirm the visit. Our employees will never mind you checking and won't pressure you to exit your home or allow them inside before verification.

Scammers may also spoof caller ID to display "Clark Public Utilities" or a utility phone number. They may sound professional and ask you to call another number or buy gift cards to pay an "overdue" bill. These calls are fraudulent.

Email scams are common, too. Messages may look official and urge you to click a link or call a number about an urgent account problem. Instead of clicking, type [www.clarkpublicutilities.com](http://www.clarkpublicutilities.com) directly into your browser and log in to MyAccount, or call 360-992-3000 directly. Customer service is available 24 hours a day to assist.

## SAVE THE DATE



Mark your calendar for the 2026 Clark Public Utilities Home & Garden Idea Fair, **Saturday and Sunday, April 25-26** at the Clark County Event Center.

This year's free community event brings back our popular landscape showcase for inspiration and hundreds of local nurseries, contractors and businesses offering the plants, services and expertise to bring your ideas to life! Whether you're planning a weekend DIY project, a full indoor remodel or a complete outdoor makeover, you'll find help from local vendors and exhibitors, as well as our utility resources, to make your living spaces beautiful, comfortable, energy-smart and water-wise!

Learn more at [clarkpublicutilities.com/hgif](http://clarkpublicutilities.com/hgif).

## PROTECT OUR WATER SUPPLY



Your sprinkler, drip system, or irrigation setup must have a working backflow prevention device to protect our shared drinking water supply. These devices stop contaminated water from flowing backward into the system if something goes wrong.

State law requires backflow preventers to be installed in all irrigation and watering systems, and inspected every year by a certified tester. Spring is a great time to schedule your inspection before regular watering begins.

Visit our website for a list of state certified testers. Clark Public Utilities water customers can also learn more about our optional annual testing program, and enroll, by scanning the QR code.



Para ver una versión en español de este boletín, visite nuestro sitio web.

Если вы хотите прочесть данную брошюру на русском языке, пожалуйста, посетите наш сайт.