

# Currents

Published monthly for the customer-owners of Clark Public Utilities

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## ENERGY SAVING TIPS JUST A CLICK AWAY

Learn how to reduce energy waste and make the most of every kilowatt without sacrificing personal comfort or convenience at [ClarkPublicUtilities.com](http://ClarkPublicUtilities.com). Our website features a wide range of helpful information and resources specifically tailored to life in Clark County, customizable to reflect usage in your home.

Ready to make some changes? Find information and qualifications for current energy efficiency rebates and incentives to help residential, commercial and industrial customers reduce utility expenses without reducing comfort or system performances.

The website features free energy calculators to see where your dollars are going throughout the year, and explore proven energy-saving solutions safely and conveniently, anytime.

For more personalized advice, use the calculators available through the MyAccount portal. Log on and you can generate a report in just a few minutes that breaks down your home's energy use and recommends solutions to reduce energy waste and lower your bill. Even small changes can add up to big savings.

For more specific questions, an Energy Counselor may be able to help. One phone call or email is usually all it takes to answer questions about energy use in your home, how to prioritize efficiency investments, or what programs are currently available. Call 360-992-3355 during business hours Monday through Friday or email [ecod@clarkpud.com](mailto:ecod@clarkpud.com) anytime.

## LIGHT LINES

### CUSTOMER SERVICE AVAILABLE 24/7

Clark Public Utilities Customer Service Representatives are available 24 hours a day, seven days a week to assist with every area of your utility account.

Our customer service team has the knowledge, training and tools to help customers on a wide range of utility account issues, anytime, including making payment arrangements, starting a payment plan, or getting information on the many assistance programs currently offered.

Customers needing further support may be connected with specialists throughout the utility for information or assistance. Call us anytime at 360-992-3000.



### CONTACT US

PHONE .....360-992-3000

QUICK PAY .....360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL .... [mailbox@clarkpud.com](mailto:mailbox@clarkpud.com)

WEBSITE... [clarkpublicutilities.com](http://clarkpublicutilities.com)



## BE OUTAGE-READY DURING STORM SEASON



We invest heavily in grid resiliency and reliability year-round. But the region's powerful winter storms can cause outages and create safety hazards by toppling trees, dropping branches onto power lines, or damaging utility equipment.

When the lights go out, our crews work around the clock to restore power as quickly as is safely possible, taking pride in managing one of the most reliable electric systems in the region. Having an outage kit ready can make riding out a power outage of any length much more comfortable. Build the kit together so the whole household knows what's in it, where it's stored and how to stay safe when the lights go out. Below are a few items to include in yours:

- Flashlights, headlamps and batteries
- Three days of drinking water per-person
- Nonperishable food for people and pets
- Manual can opener
- Printed contact list of family and neighbors
- Prescribed medication and first aid kit

Depending on size, power banks and portable power stations are capable of charging a mobile device or even sustaining a refrigerator, and can be charged a day or two ahead a stormy forecast. For a complete list of recommended emergency kit items, visit [RedCross.org](http://RedCross.org) or find more information on our website.

## DON'T LET MOLD MOVE IN

Indoor mold and mildew thrive in cool, damp spaces and can become a serious health hazard, causing significant damage in a home if left untreated.



Protect your household by paying extra attention to the areas where moisture and poor air circulation can mix. Common sites usually include doors and windows frames, behind furniture, under beds or in the corners of rooms with poor insulation or air flow.

Here's how to prevent mold from taking hold:

- Circulate air throughout your home, use fans if necessary
- Don't let rooms fall below 55 degrees, especially if they have poor air movement
- Always use exhaust fans when cooking, bathing or doing laundry and after until moisture is removed from the room
- Fix water leaks immediately
- Vent clothes dryers outside the home
- Wipe condensation away from windows and doors
- Avoid overwatering houseplants
- Don't let dust or dirt build up, particularly around windows or wall trim
- Use a dehumidifier or a desiccant to absorb moisture where humidity is stubbornly high

Mold is easily treated, when caught early. It's best to call a professional for safe removal if it's widespread or has penetrated walls or floors.



Learn more about the utility's voluntary renewable energy credit program!



Para ver una versión en español de este boletín, visite nuestro sitio web.

Если вы хотите прочесть данную брошюру на русском языке, пожалуйста, посетите наш сайт.