

## AMI Operations Analyst

This full-time position is in the Engineering department, reports to the AMI Operations Supervisor and is located at the Operations Center, 8600 NE 117<sup>th</sup> Avenue, Vancouver, WA 98662.

### WHAT YOU WOULD DO:

- Analyze the configuration of AMI electric and water meters, communication networks, and data collection systems.
- Monitor and assess technical issues with AMI networks, data transmission, and system performance, ensuring reliability.
- Identify system problems and initiate work requests to field workers or contact vendor to resolve them.
- Ensure the accuracy and integrity of the data, ensuring accurate and timely meter readings for billing and reporting. Create dashboards to visualize key metrics.
- Provide support and insight for internal teams including AMI personnel, meter technicians, and billing.
- Collaborate with Information Services, Engineering, Field Operations, and Customer Service teams to address AMI system concerns.
- Identify opportunities to improve the efficiency and effectiveness of the AMI system and its related business processes.
- Analyze AMI performance data and assist with reports.
- Work with vendors and contractors to implement software updates, repairs, and new technology.
- Collaborate with Information Services, vendors, and contractors to plan, implement, and support software updates, repairs, and new technology implementations.
- Support storm response with AMI data. Summarize AMI alarms for field troubleshooting.
- Analyze endpoint and network alarms to identify and have abnormal conditions repaired.

### QUALIFICATIONS:

Bachelor's degree in Business Analytics, Utility Management, Public Administration or related field; or the equivalent combination of related education and experience. Experience in the utility operations, metering or customer billing is highly desirable. Familiarity with Advanced Metering Infrastructure, Radio Frequency communication networks, utility billing or operational systems, and data analytics preferred. Understanding of electricity and water distribution systems and related metering technologies a plus. Proficiency in Microsoft Office Suite, data visualization tools and basic query tools. Success requires exceptional communication skills, business acumen, and the ability to drive measurable improvements through data-informed decision making.

### BENEFITS:

Employees and dependents are eligible for medical, dental, vision, basic life insurance and disability insurance. Employees are enrolled in Washington State PERS and may enroll in deferred compensation plans. Employees will also receive eight hours of vacation leave and sick leave every month and twelve paid holidays throughout the calendar year.

### SALARY:

Clark Public Utilities' salary ranges are market based. With demonstrated full competency in the role and satisfactory performance, employees are generally positioned to reach midpoint of the established range over time, based on continued performance and development.

**AMI Operations Analyst:** \$87,196 - \$104,519 - \$121,844

### HOW TO APPLY:

Please send your resume with a cover letter via email to [jobs@clarkpud.com](mailto:jobs@clarkpud.com). Resumes may also be sent to Clark Public Utilities, Human Resources Department, P.O. BOX 8900, Vancouver, WA 98668.

### Equal Opportunity Employer

At Clark Public Utilities, we are committed to creating a respectful workplace where people from all backgrounds are valued for their skills and contributions.

We strive to ensure everyone feels welcome, supported, and empowered to do their best work while growing meaningful, lasting careers as part of our team.