# Jurrents

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#### SAVE ON YOUR NEXT HOME IMPROVEMENT PROJECT

Now's a great time to invest in the upgrades that'll help your electrically heated home use less energy and help you live more comfortably and reduce your energy expenses.

Starting October 1, Clark Public Utilities has significantly raised the value of several residential energy efficiency rebates that will help your home cut energy waste and can improve its value. Plus, vinyl window replacements now qualify for rebates.

Save up to \$500 on a variable-speed air-source heat pump, \$900 on a ductless heat pump, \$1,500 on a heat pump water heater, \$6 per square foot on vinyl window and patio door replacements and \$8 per square foot on every other frame material.

These are just some of the incentives and rebates for energysaving upgrades currently available. See if your home is eligible and learn how to identify and prioritize home improvement projects to maximize cost savings without sacrificing comfort at clarkpublicutilities.com/reducewaste, or call 360-992-3355 to schedule a free in-home energy review with a trained Energy Counselor.

Scan the QR code for more information.



### **LIGHT LINES**

#### **TELL US WHEN THE POWER GOES OUT**

Don't count on your neighbors to report an outage. Report it right away. Customer reports help crews locate the cause of outages and restore service sooner.

Report outages and get updates at clarkpublicutilities.com or by calling the automated PowerLine at 360-992-8000. You can also sign up for text or email outage alerts in MyAccount.

Only call 911 if there's a fire or injury, and never go near a downed power line. Turn off sensitive electronics and unplug devices that produce heat to reduce the risk of fire when power is restored.

If possible, turn on a porch light so crews can see when repairs are complete.



#### **CONTACT US**

PHONE ......360-992-3000 QUICK PAY . . . . . . . . 360-992-3400

**REPORT POWER OUTAGES** 

.....360-992-8000

EMAIL . . . . mailbox@clarkpud.com WEBSITE... clarkpublicutilities.com









# STREAMTEAM IS DIGGING IN TO PLANTING SEASON



When the weather starts to cool down, the Clark Public Utilities StreamTeam starts warming up. Fall is the best time of year to plant trees and shrubs. That means Clark Public Utilities employee volunteers and community members will soon be hard at work restoring watersheds throughout Clark County, one tree at a time. You can learn more about the Clark Public Utilities StreamTeam and other environmental programs at clarkpublicutilities.com/community-environment, and volunteer to dig in with us at tree planting events in the fall and spring.

# BE SAFE WITH GENERATORS DURING OUTAGES

The winter storm season is around the corner. If you plan to use a generator during prolonged outages, be sure you do so safely. Generators are useful for long outages, but they can be dangerous. Due to carbon monoxide hazards, keep them at least 25 feet from the home and never underneath a carport or awning or in a garage. Always connect them directly to appliances or equipment with the right-sized extension cord, and never connect a generator to your home's electrical panel unless it's done by a professional electrician. Generators can backfeed electricity into the grid and can electrocute crews who are working on lines nearby. Visit: clarkpublicutilities.com/generators to learn more.



## PUBLIC POWER MONTH CELEBRATES CUSTOMER-OWNED UTILITIES

October is National Public Power Month and the time of year we celebrate the unique value provided by customer-owned, at-cost electric service at public utilities nationwide. Unlike investorowned utilities that operate to maximize revenue and generate profit for shareholders, "public power" includes Public Utility Districts (PUDs), municipalities (city-owned utilities), and



cooperatives which all prioritize safe and reliable service at the lowest cost, and focus on community and customers first. Learn more about your nonprofit utility—formed by a vote of the people in 1938 to serve Clark County safely, reliably and at the lowest cost to customers—at clarkpublicutilities.com/about-cpu.