Jurrents

Published monthly for the customer-owners of Clark Public Utilities

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MAKE THE MOST OF EVERY DROP



More than water goes down the drain when the faucet is left on too long. Indoors or out, these tips can help you avoid wasting water and help keep costs down.

Don't drown the greenery. Lawns develop better drought tolerance and deeper roots when watered between 1 and 1.5 inches up to three days per week. Plants and flowers will have varying needs for water, and overwatering is unnecessary and can make landscaping less lush and healthy.

Timing is everything. Water in the early mornings or evenings when the temperature is lowest. Use a timer and a tuna can or rain gauge to measure the right amount of water for your property's needs.

Waste not, want not. Leaks are a drain on the local water supply and the household budget, but overuse isn't much better. Whether doing dishes or washing the car, using a little bit less can go a long way and small savings can add up.

Application matters. The right tools can help get the job done guickly and efficiently. Pressure washers use less water than a garden hose when cleaning outdoor surfaces, dishwashers are significantly more efficient than washing by hand, and drip hoses send water straight to plant roots instead of up in the air like sprinklers. Choosing the right watering method can help make every drop count.

Clark Public Utilities provides water service to some customers in areas of Clark County, for more tips visit clarkpublicutilities.com/water.

LIGHT LINES



SIGN UP FOR UTILITY **TEXT & EMAIL ALERTS**

It's quick and easy to receive up-to-the-minute notifications on power outages and service restorations, utility account activity, payments and more by text message or email.

Log in to your MyAccount, confirm your primary contact information and select preferred notifications in just a few minutes. Need assistance along the way? Customer Service can help 24 hours a day, seven days a week at 360-992-3000.



CONTACT US

PHONE360-992-3000 QUICK PAY360-992-3400 REPORT POWER OUTAGES EMAIL mailbox@clarkpud.com WEBSITE... clarkpublicutilities.com









CLEAN ENERGY PLANNING COMMENT PERIOD OPEN AUGUST 4



Clark Public Utilities is developing an updated Clean Energy Implementation Plan to guide clean energy actions, programs and investments from 2026 through 2029.

Electric utilities in Washington state are each required to develop a CEIP under the Clean Energy Transformation Act, passed in 2019. The law commits utilities to be greenhouse gas emissions-neutral by 2030 and greenhouse gas emissions-free by 2045 and includes provisions for affordability and reliability to help ensure shared benefits from the clean energy transformation.

Clark Public Utilities is committed to meeting CETA standards while continuing to prioritize affordability, reliability and excellent customer service.

The goal of the CEIP is to define specific methods and establish metrics to reach clean energy targets every four years. It addresses a variety of focus areas including, but not limited to, energy efficiency, demand response and resource adequacy.

Customers in Clark County can find further information about the law, the previous CEIP and public comment opportunities at clarkpublicutilities.com/ceta.

PROTECT YOURSELF FROM UTILITY SCAMMERS



Scammers are more sophisticated than ever and the tricks used can be different and more convincing every day. Scam calls can "spoof" a phone number and may appear to be from a legitimate business, and scammers may even pose as a utility employee in person.

Here's the best thing to remember about scams: If you're surprised by the contact, it's probably a scam. Clark Public Utilities will always offer ample notification when account issues arise. If you receive a call you don't expect, hang up and call the utility

back at 360-992-3000 to verify the issue before providing a past-due payment. Never pay if the caller threatens disconnection and demands you purchase a gift card, pre-paid credit card or other anonymous payment method – that's a sure sign of a scam.

If you receive an email or text claiming to be from Clark Public Utilities and the tone is very urgent or threatening, avoid clicking a link and instead type the utility's website, clarkpublicutilities.com, directly into an internet browser to log in to MyAccount, or call the utility directly to check the status of your account.