Senior Systems Engineer

This full-time position reports to the IS Business Systems Manager and is located
at the Operations Center, 8600 NE 117th Avenue, Vancouver, WA 98662.

WHAT YOU WOULD DO:

- Provide primary support for assigned technology areas.
- Participate and lead design/development activities for assigned technology area(s).
- Administer assigned technology focus across IT infrastructure.
- Maintain current knowledge of technology developments in assigned area(s).
- Accountable to design, develop, implement, document, and maintain technology strategy to ensure business continuity and ability to successfully implement disaster recovery process for assigned area(s) of technology focus.
- Develop and publish appropriate documentation for assigned technology area(s).
- Maintain current knowledge of technology developments in assigned area(s) business.
- Project Management: Help develop and implement technology project plans.
- Facilitate training in assigned technology focus areas for I/S colleagues.
- Work collaboratively across I/S to deliver outstanding customer service and satisfaction.
- Keep manager and client users informed of technology change process and progress.
- Maintain personal growth through self-driven ongoing training.
- Demonstrate positive interpersonal skills to resolve situations.
- Other duties may be assigned dependent upon utility needs and individual qualifications.

QUALIFICATIONS:

Experience in providing quality support for complex IT infrastructure. Familiarity with server deployment and management, cloud platform administration and security, Active Directory and Role Based Administration, Office 365, and cloud Exchange. Intermediate to advanced experience with VMWare and Workspace One. Backup knowledge and skills to manage and maintain enterprise backups, including backup to the cloud. This position serves as an active member of the ticketing support process for escalations. Proficiency in documenting technology designs and configurations required. Successful candidates must demonstrate the ability to communicate effectively with internal and external customers and coworkers. Must demonstrate creative analytical skills and problem-solving skills to assess, analyze, design, and implement a solution to address complex technological needs. Must demonstrate strong team focus to work collaboratively to address common goals. Successful candidates must have excellent organizational skills including the ability to work effectively in self-directed environment. Strong written/oral communication skills with ability to articulate complicated subject matter, high proficiency in MS Office Suite, an Associate's Degree and 3 years of technology oriented experience is required. Bachelor's Degree in technical discipline and 5+ years' progressively responsible work experience in core technologies is preferred.

BENEFITS:

Employees and dependents are eligible for medical, dental, vision, basic life insurance and disability insurance. Employees are enrolled in Washington State PERS and may enroll in deferred compensation plans. Employees will also receive eight hours of vacation leave and sick leave every month and twelve paid holidays throughout the calendar year.

SALARY:

Clark Public Utilities' salary ranges are market based and established annually. With full competency in the role and satisfactory performance the target is midpoint within the established range.

Senior Systems Engineer: $79,546 – $100,493 - $121,441

HOW TO APPLY:

Please send your resume with a cover letter via email to jobs@clarkpud.com. Resumes may also be sent to Clark Public Utilities, Human Resources Department, P.O. BOX 8900, Vancouver, WA 98668.

Equal Opportunity Employer
*At Clark Public Utilities, we are committed to being a place
where a diverse mix of talented people want to come, to stay
and do their best work.*