

# Currents

Published monthly for the customer-owners of Clark Public Utilities

FEBRUARY 2024



## SMALL CHANGES CAN ADD UP TO REDUCE ENERGY WASTE

Whether you rent or own your home, there are many ways to cut energy waste and lower utility expenses without sacrificing comfort or convenience.

Small changes to home habits and daily routines can add up to big savings. Turn off lights and electronics when leaving the room. Run hot water only when needed. Slip on a cozy sweater or grab a blanket before turning up the heat.

Heating and cooling are typically the largest energy expenses in the home. Setting the heat to 68 degrees while everyone is up and adjusting back a few degrees before leaving the house or heading to bed balances comfort and savings. Use zonal heaters to warm just one occupied room at a time. Turn the others off or down to maintain the temperature at or just above 55 degrees.

Use space heaters with caution. If used improperly they can cause fires, and running them too long, too high or in too large a room will quickly drive-up energy costs.

Improving energy efficiency in your home will also help. No- or low-cost updates are a great place to start.

Switch to LED light bulbs. Replace broken caulk around openings in the exterior of your home. Repair or replace weather stripping around exterior doors. Hang drapes and keep them shut on chilly days.

For more information, contact the Energy Counselor of the Day by phone at 360-992-3355 or email [ecod@clarkpud.com](mailto:ecod@clarkpud.com). Our team of Energy Counselors are trained utility employees available for free advice or assistance on topics and programs related to energy efficiency at home, and ways to reduce wasted energy and lower monthly energy bills.

## RATE CHANGE EFFECTIVE MARCH 1

Since 2011, the residential electric rate has been 8.16 cents per kWh, with a monthly basic charge of \$12 per account. Beginning March 1, residential rates will increase to 8.79 cents per kWh and a basic charge of \$19. These changes reflect a review of the costs to provide safe and reliable service in Clark County.

As a nonprofit utility, budgets are set to break even. After 13 years of steady rates, the rising cost of energy requires this adjustment.

Customers in need of assistance are encouraged to call customer service, financial assistance and energy conservation programs are available year round.



### CONTACT US

PHONE .....360-992-3000

QUICK PAY .....360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL .... [mailbox@clarkpud.com](mailto:mailbox@clarkpud.com)

WEBSITE... [clarkpublicutilities.com](http://clarkpublicutilities.com)



## UTILITY BILL ASSISTANCE AVAILABLE TO HELP NAVIGATE FINANCIAL CHALLENGES



If you are struggling to pay your utility bill, call us right away. Clark Public Utilities offers a variety of energy assistance programs, flexible payment arrangements and tools to make utility bills predictable and affordable. Program criteria and personal circumstances can change, so customers who may not have qualified in the past should call again. Customer service is available 24 hours a day, 7 days a week.

Current assistance options include programs for limited-income households with at least one person over the age of 62, programs for electrically heated homes with limited household incomes or those in financial crisis with incomes temporarily under the eligibility threshold, and federally funded heating assistance for customers with all heating types who meet income requirements.

Clark Public Utilities also evaluates customers in Clark County for assistance programs provided by other utilities or administered by outside agencies.

## ENERGY EFFICIENCY REBATES LOWER COSTS FOR HOME IMPROVEMENT

Clark Public Utilities offers a variety of rebates and incentives to make energy saving improvements in your home or business more cost-effective.

Energy efficiency upgrades can reduce energy waste and lower utility expenses while maintaining comfort and safety year-round.

When planning a remodel or looking into appliance or equipment replacement, visit our website to learn about current rebates and incentives. Plus, certain energy efficiency projects may be eligible for federal tax deductions.

Each rebate has specific eligibility requirements for home heating type, and work must be performed by a contractor participating in the utility's Contractor Network to qualify for utility rebates. The network isn't an endorsement, warranty or guarantee but is a list of local contractors verified annually to maintain all necessary licenses, bonds, insurance and professional certifications; and vetted to meet the utility's high customer service standards.

Visit [ClarkPublicUtilities.com/rebates](http://ClarkPublicUtilities.com/rebates) to find out more or call an Energy Counselor at 360-992-3355 for assistance prioritizing energy efficiency home improvements. Business customers interested in reducing energy waste at work can contact your assigned Key Accounts Manager directly or be connected through Customer Service.



"Highest for Residential Customer Satisfaction among Midsize Electric Utilities in the West, 16 Years in a Row"

For J.D. Power 2023 award information, visit [jdpower.com/awards](http://jdpower.com/awards)

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