

# Currents

Published monthly for the customer-owners of Clark Public Utilities

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## REGISTER NOW TO RUN, WALK OR ROLL AT THE RACE FOR WARMTH



Grab your favorite running, walking or riding companions to celebrate 10 years of having fun while supporting a great cause at the upcoming Race for Warmth on Sunday, January 28.

The race has grown over a decade into the largest fundraising event of the year for Operation Warm Heart, a Clark Public Utilities donation-funded assistance program that helps families in financial crisis pay utility bills.

To mark the 10-year milestone, this year's event will include a bike ride. So spread the word to friends and family who prefer to find their fitness on two wheels!

The 5k walk/run and 10k run starts and ends at the utility's Electric Center and guides participants along a supported course through some of downtown Vancouver's most beautiful and historic sights.

Bike riders will follow a separate 15-mile out-and-back route to Frenchman's Bar Regional Park, a favorite local cycling route.



Registration is open! Sign up today to reserve a race shirt in your size or make a tax-deductible donation to Operation Warm Heart at [ClarkPublicUtilities.com/RaceForWarmth](https://ClarkPublicUtilities.com/RaceForWarmth) where you can also find additional information, maps of this year's routes and registration for individuals and groups.

A big thank you to local businesses Area Heating & Cooling, New Tradition Homes, Columbia Credit Union and Burgerville for supporting this event for 10 years straight.

## LIGHT LINES

### SIGN UP FOR TEXT ALERTS



Log in to MyAccount to subscribe to and customize text or email alerts about power interruptions and restorations, payment reminders or paperless billing. Need help signing up for notifications or accessing your MyAccount? Call Customer Service at 360-992-3000.

[Log in to MyAccount at  
MyAccount.ClarkPublicUtilities.com](https://MyAccount.ClarkPublicUtilities.com)



## CONTACT US

PHONE .....360-992-3000

QUICK PAY .....360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL .... [mailbox@clarkpud.com](mailto:mailbox@clarkpud.com)

WEBSITE... [clarkpublicutilities.com](https://clarkpublicutilities.com)



## FINANCIAL ASSISTANCE AVAILABLE



Clark Public Utilities offers several energy assistance programs to help limited-income households and customers experiencing financial crisis pay utility bills. Payment and home heating assistance programs have varying eligibility criteria, and we can help determine eligibility for financial assistance, or make payment arrangements.

If you or someone you know is struggling to pay utility bills on time or in full, please call us at 360-992-3000. Our customer service representatives are available 24 hours a day, seven days a week to answer questions about your account. More information on energy assistance and support for limited-income households is available at [ClarkPublicUtilities.com](http://ClarkPublicUtilities.com).

## GIVE THE GIFT OF WARMTH



The best gifts bring comfort and happiness to those we love. A gift certificate from Clark Public Utilities or a direct contribution to a loved one's utility account can provide warmth and comfort during the holiday season.

Gift certificates are available in any amount for Clark Public Utilities customers and come as a festive holiday card wrapped in a seasonal envelope. Direct contributions to a utility account without a card or certificate are also an option year-round. To protect privacy, utility employees cannot tell you the balance on an account, but contributions over the owed amount will create a credit for future use.

Gift certificates or contributions can be arranged in person at the downtown Vancouver or Orchards Clark Public Utilities locations during regular business hours or over the phone 24 hours a day, seven days a week at 360-992-3000.

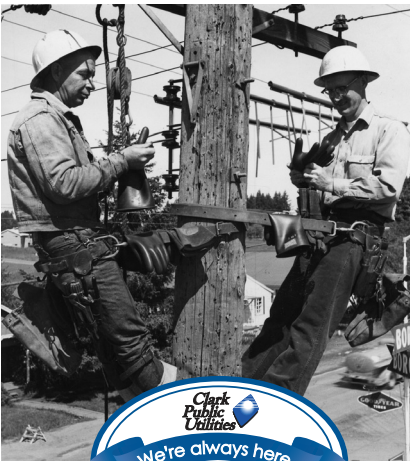
## WHAT IT MEANS TO DELIVER POWER "AT COST"

Clark Public Utilities is a customer-owned, non-profit utility governed by an elected board that delivers power at cost. But what does that mean and how is it different?

While for-profit or investor-owned utilities have the same objective as any private company, at-cost utilities aim to cover the expenses of supplying safe and reliable electricity and water, responsibly and affordably.

Simply put: Clark Public Utilities rates are set based on annual budgets designed to break even.

Clark Public Utilities was created by a vote of the people 85 years ago to provide the homes and businesses of Clark County with safe and reliable electricity and water, as affordably as possible, and with the best customer service. Every day.



Para ver una versión en español de este boletín, visite nuestro sitio web.

Если вы хотите прочесть данную брошюру на русском языке, пожалуйста, посетите наш сайт.