

Currents

Published monthly for the customer-owners of Clark Public Utilities

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UTILITY PAYMENTS MADE EASY WITH MYACCOUNT

MyAccount is a convenient way to manage your utility account online, anytime. To make monthly payments simple and predictable, sign up for EqualPay. Add AutoPay and choose the payment schedule that works best for your household budget.

EqualPay, sometimes known as budget billing, takes your previous energy usage and divides that amount into equal monthly payments. EqualPay accounts are evaluated and adjusted in the spring and fall of each year. If you use more electricity than expected, payments for the next period will go up, use less and they go down.

You'll never pay for more than you use over the course of a year, and any remaining balance or credit is included in the next adjustment.

Pair EqualPay with AutoPay for predictable, automatic monthly payments on time, all the time. Customers who sign up for both EqualPay and AutoPay can schedule payments on any day of the month, for added convenience.

Learn more and sign up for MyAccount on our website or call the Customer Service team at 360-992-3000 anytime.

LIGHT LINES

KEEP AN EXTINGUISHER FOR ELECTRICAL FIRES

Fire extinguishers are essential for home and business safety. It's important to pick the right one, and keep it properly maintained and stored in an easy to reach location.

Extinguishers are rated for five different classes of fire: A for combustible materials, B for liquids, D for combustible metals, K for cooking oils and fats. Class C extinguishers are the only type rated for electrical fires.

Multipurpose extinguishers handle more than one class of fire. Class ABC extinguishers are capable of handling the widest variety of fires, including electrical equipment.

Make sure yours are properly charged, not expired, and made for the types of fires that may occur in your home or business.



CONTACT US

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REPORT POWER OUTAGES

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JOIN THE FUN AND SEE US AT SUMMER EVENTS !



Look for Clark Public Utilities at upcoming local events and come say hello!

From festive free concerts in the park to community traditions like Camas Days, Clark Public Utilities is proud to join in the summer fun around Clark County. Bring the kids to make buttons, explore fun activities that encourage safety and science, or learn how to dig in with StreamTeam and plant trees or support native pollinators.

Clark Public Utilities also produces and hosts many events throughout the year including the annual Home & Garden Idea Fair, Race for Warmth and Earth Day tree planting, in addition to the new Pollinator Festival. All are opportunities to share more about the many programs and services the utility provides to customers year-round.

WHAT TO KNOW ABOUT WATER AND PFAS

Clark Public Utilities provides reliable, at-cost electric service to all 240,000 homes and businesses in Clark County, and also delivers safe, quality drinking water to about 40,000 of those customers, largely in rural and unincorporated areas of the county.

Like all water providers in Washington state, this utility is part of a robust water quality testing and reporting system to ensure public health and safety. And Clark Public Utilities tests and treats far beyond what is required by both state and federal regulations.

In recent years, testing for per- and poly-fluoroalkyl substances has increased, and PFAS have been detected in water systems globally, including in the Pacific Northwest. PFAS are commonly known as “forever chemicals” and have been used in consumer and commercial products since the 1940s. These chemicals do not biodegrade and are often part of industrial compounds such as fire suppressants.

No water sources in the Clark Public Utilities system have tested for PFAS above the state action levels. To date, PFAS have only been detected and reported in one offline well in southwest Clark County, in amounts below the state action level. No customers are served by this well. If at any time contaminants are detected in production sources, customers will be notified and mitigation plans put in place to ensure safety.

The current water quality report for Clark Public Utilities water customers and additional information about PFAS and other water quality topics are available on the utility website.



“Highest in Customer Satisfaction with Residential Electric Service in the West among Midsize Utilities, 15 years in a row.”

Clark Public Utilities received the highest score in the West Midsize segment of the J.D. Power 2008-2022 Electric Utility Residential Satisfaction Studies of customers' satisfaction with electric utility residential services. Visit jdpower.com/awards for more details.

Para ver una versión en español de este boletín, visite nuestro sitio web.

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