



Systems Engineer-Information Services

This full-time position reports to the IS Business Systems Manager and is located at the Electric Center, 1200 Fort Vancouver Way, Vancouver, WA 98663.

WHAT YOU WOULD DO:

- Provide primary support for assigned technology areas.
- Participate and lead design/development activities for assigned technology area(s).
- Administer assigned technology focus across IT infrastructure.
- Maintain current knowledge of technology developments in assigned area(s).
- Accountable to design, develop, implement, document, and maintain technology strategy to ensure business continuity and ability to successfully implement disaster recovery process for assigned area(s) of technology focus.
- Develop and publish appropriate documentation for assigned technology area(s).
- Maintain current knowledge of technology developments in assigned area(s)Business.
- Project Management: Help develop and implement technology project plans.
- Facilitate training in assigned technology focus areas for I/S colleagues.
- Work collaboratively across I/S to deliver outstanding customer service and satisfaction.
- Keep manager and client users informed of technology change process and progress.
- Maintain personal growth through self-driven ongoing training.
- Demonstrate positive interpersonal skills to resolve situations.
- Other duties may be assigned dependent upon utility needs and individual qualifications.

QUALIFICATIONS:

Experience providing quality support in complex IT environments. Familiarity working with Physical and Virtual Desktops and Servers, performing imaging, patching, administration, and troubleshooting support. Experience with Mobile Device Management and understanding of Networking and VoIP fundamentals. This position is an active member of the ticketing support process, expected to provide exceptional customer service to meet defined SLAs with timely customer communication. Candidates will be proficient in diagramming technology designs and documenting technology configurations, so they are easily understood. Must demonstrate creative, analytical, and problem-solving skills to integrate technology into daily work supporting organizational goals. Successful candidates will work collaboratively in teams or on individual tasks to complete assigned goals and tasks and demonstrate excellent organizational skills. An Associate's Degree and 3 years of experience, or standard industry certifications in Microsoft, Cisco, or VMWare with 4 years of experience required. Bachelor's Degree in a technical discipline and 3+ years of progressively responsible work experience in core technologies preferred.

BENEFITS:

Employees and dependents are eligible for medical, dental, vision, basic life insurance and disability insurance. Employees are enrolled in Washington State PERS and may enroll in deferred compensation plans. Employees will also receive eight hours of vacation leave and sick leave every month and twelve paid holidays throughout the calendar year.

SALARY:

Clark Public Utilities' salary ranges are market based and established annually. With full competency in the role and satisfactory performance the target is midpoint within the established range.

Systems Engineer: \$63,364 – \$79,261 - \$95,157

HOW TO APPLY:

Please send your resume with a cover letter via email to jobs@clarkpud.com. Resumes may also be sent to Clark Public Utilities, Human Resources Department, P.O. BOX 8900, Vancouver, WA 98668.

Equal Opportunity Employer

At Clark Public Utilities, we are committed to being a place where a diverse mix of talented people want to come, to stay and do their best work.