

Currents

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MYLAR BALLOONS AND POWER LINES CAN RUIN THE FUN

Springtime's sunny days are perfect for family gatherings and birthday parties in neighborhood parks and backyards.

Any party planner knows the proper decorations can take festivities to the next level. But sometimes the flashiest features can really dampen a good time — especially Mylar balloons. Mylar balloons are a natural choice for a special event, because the highly versatile material can be cut and printed into just about

anything from a shiny superhero to glittering graduation cap. But the metallic film that makes Mylar so versatile and durable also makes it dangerous around power lines or electrical equipment.

Play it safe and keep the lights on for you and your neighborhood this season by using Mylar balloons indoors and tying them to something heavy at all times. If it's necessary to have them outside, make sure to anchor them securely and keep them out of the reach of children who may be tempted to set them free.

LIHEAP ASSISTANCE AVAILABLE

Appointments are available to customers who may qualify for assistance from the federally-funded Low Income Home Energy Assistance Program, or LIHEAP.

Clark Public Utilities administers LIHEAP on behalf of Clark County for residents with all types of heating including electricity, gas, oil, propane, wood and more.

Household income limits and other eligibility requirements for LIHEAP are available on our website or by calling Customer Service at 360-992-3000, 24 hours a day, seven days a week. To schedule a LIHEAP appointment, call 1-855-353-HEAT (4328).

For customers struggling to pay utility bills who do not qualify for LIHEAP assistance, other programs including Operation Warm Heart, Senior Rate Credit or payment arrangements may be available. Customer Service can help explore options at any time.

LIGHT LINES



THE RIGHT CORD FOR THE JOB?

Some power tools and electronics need lots of electricity. Read the tags or insulation on your extension cord to be sure the ratings are equal to or higher than your device's needs.

Using undersized extension cords can be dangerous and cause an electrical fire. Cords can get hot and melt, and cord failure can damage or destroy your device.

Always use the correct extension cord for the job. Don't use indoor-rated cords outside. And never plug one extension cord into another.



CONTACT US

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GIVE TRANSFORMERS EXTRA SPACE



Although they're painted to blend in, it can be tempting to landscape around pad mount transformers and plant flowers and shrubs nearby. But those metal boxes need their space for both safety and system reliability.

Beneath that green shell is high voltage equipment that moves tremendous amounts of electricity into our local homes and businesses.

Working or playing around them can be very dangerous, so it's best to treat them with the same respect and caution as you would overhead utilities, and stay away.

Never dig around or operate equipment near transformers, doing so risks cutting into buried electric lines. Transformer boxes require a minimum of three feet of clearance on all sides so utility workers have room for maintenance and timely outage restoration.

When kids play outside, a transformer box can seem like a natural place to sit, climb, or tag as home base during games. But children should be taught that electricity can be dangerous and to stay far away from all electrical equipment for their safety. The same is true for equipment overhead. Teach kids to look up when climbing trees, flying kites or throwing balls to avoid contacting or damaging power lines and poles.



SAVE THE DATE FOR THE FIRST POLLINATOR FESTIVAL!

Join us for the inaugural Clark Public Utilities Pollinator Festival on Saturday, June 24 at the utility's Operations Center in Orchards.

Be inspired by guided pollinator garden and meadow tours, learn about the importance of pollinators from national and local experts, and visit participating community partners while enjoying fun activities for all ages.

Scan the QR Code with your phone or visit ClarkPublicUtilities.com/PollinatorFestival to learn more.



OSPREY CAM IS BACK

The popular Clark Public Utilities Osprey Watch has returned, streaming around the clock.

Visit www.clarkpublicutilities.com/ospreywatch.

Osprey mate for life and often return to the same nest, so these may be the same birds from previous years.

A word of caution: While we hope for a positive outcome, nature can be harsh. We monitor the feed regularly but do not intervene in their lives. Please note that the utility is unable to filter content in real time and whatever happens may not be suitable for sensitive viewers.



Visit the Osprey Watch page to learn more and keep an eye out for eggs. If they're laid, we'll have the annual Guess the Hatching Day! contest to win commemorative Osprey Watch 2023 prizes.



"Highest in Customer Satisfaction with Residential Electric Service in the West among Midsize Utilities, 15 years in a row."

Clark Public Utilities received the highest score in the West Midsize segment of the J.D. Power 2008-2022 Electric Utility Residential Satisfaction Studies of customers' satisfaction with electric utility residential services. Visit jdpower.com/awards for more details.

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