

## Senior Systems Engineer

This full-time position reports to the IS Business Systems Manager and is located at the Operations Center, 8600 NE 117<sup>th</sup> Avenue, Vancouver, WA 98662.

### WHAT YOU WOULD DO:

- Provide primary support for assigned technology areas.
- Participate and lead design/development activities for assigned technology area(s).
- Administer assigned technology focus across IT infrastructure.
- Maintain current knowledge of technology developments in assigned area(s).
- Accountable to design, develop, implement, document, and maintain technology strategy to ensure business continuity and ability to successfully implement disaster recovery process for assigned area(s) of technology focus.
- Develop and publish appropriate documentation for assigned technology area(s).
- Maintain current knowledge of technology developments in assigned area(s) Business.
- Project Management: Help develop and implement technology project plans.
- Facilitate training in assigned technology focus areas for I/S colleagues.
- Work collaboratively across I/S to deliver outstanding customer service and satisfaction.
- Keep manager and client users informed of technology change process and progress.
- Maintain personal growth through self-driven ongoing training.
- Demonstrate positive interpersonal skills to resolve situations.
- Other duties may be assigned dependent upon utility needs and individual qualifications.

### QUALIFICATIONS:

Experience in providing quality IT solutions for a complex technical environment. Qualified candidates will have demonstrable experience and proficiency with virtualization and cloud technologies VMWare VDI, Azure or AWS, and hands-on experience with two of the following core disciplines: Windows Server design, configure, deploy, and support; NAS and SAN storage design, configure, deploy, and support; Networking at a CCNA level to design, configure, deploy and support switching, routing, and L7 firewalls; or Backup and recovery on-prem and to the cloud for system business continuity and resiliency to maintain a 24x7 organization. This position is an active member of the ticketing support process for escalations and Tier 2/3 support. Candidates must be proficient in documenting technology designs and configuration requirements, with creative, analytical, and problem-solving skills to assess, analyze, design, and implement responsive, secure solutions. Successful candidates must have excellent organizational skills to work effectively, completing self-directed tasks and collaboratively working in cross-functional teams to achieve business goals. This position requires strong written and oral communication skills to articulate technical subject matter with internal and external customers clearly. Qualified candidates should have an Associate's Degree and 5 years of experience working in a complex technical environment, or current industry standard certifications demonstrating technical proficiency with 5 years of experience working in a complex technical environment. A Bachelor's Degree in a technology-related field and 5+ years' experience with progressively responsible work experience is preferred.

### BENEFITS:

Employees and dependents are eligible for medical, dental, vision, basic life insurance and disability insurance. Employees are enrolled in Washington State PERS and may enroll in deferred compensation plans. Employees will also receive eight hours of vacation leave and sick leave every month and twelve paid holidays throughout the calendar year.

### SALARY:

Clark Public Utilities' salary ranges are market based and established annually. With full competency in the role and satisfactory performance the target is midpoint within the established range.

Senior Systems Engineer: \$77,994 – \$98,501 - \$119,009

### HOW TO APPLY:

Please send your resume with a cover letter via email to [jobs@clarkpud.com](mailto:jobs@clarkpud.com). Resumes may also be sent to Clark Public Utilities, Human Resources Department, P.O. BOX 8900, Vancouver, WA 98668.

### Equal Opportunity Employer

*At Clark Public Utilities, we are committed to being a place where a diverse mix of talented people want to come, to stay and do their best work.*