



Systems Engineer

This full-time position reports to the Business Applications Manager and is located at the Electric Center, 1200 Fort Vancouver Way, Vancouver, WA 98663.

WHAT YOU WOULD DO:

- Provide primary support for assigned technology areas.
- Participate and lead design/development activities for assigned technology area(s).
- Administer assigned technology focus across IT infrastructure.
- Maintain current knowledge of technology developments in assigned area(s).
- Accountable to design, develop, implement, document, and maintain technology strategy to ensure business continuity and ability to successfully implement disaster recovery process for assigned area(s) of technology focus.
- Develop and publish appropriate documentation for assigned technology area(s).
- Maintain current knowledge of technology developments in assigned area(s) Business.
- Project Management: Help develop and implement technology project plans.
- Facilitate training in assigned technology focus areas for I/S colleagues.
- Work collaboratively across I/S to deliver outstanding customer service and satisfaction.
- Keep manager and client users informed of technology change process and progress.
- Maintain personal growth through self-driven ongoing training.
- Demonstrate positive interpersonal skills to resolve situations.
- Other duties may be assigned dependent upon utility needs and individual qualifications.

QUALIFICATIONS:

Experience in providing quality support for complex IT infrastructure. Familiarity with VMWare VDI technology, Desktop Imaging and Administration, WorkspaceOne Mobile Device Management, Desktop and Server Patch Management, Networking, Microsoft Server O/S, or comparable technologies, and Avaya VoIP communication systems. This position serves as an active member of the ticketing support process for escalations and Tier 2 support. Proficiency in documenting technology designs and configurations required. Successful candidates must demonstrate the ability to communicate effectively with internal and external customers and coworkers. Must demonstrate creative analytical skills and problem solving skills to assess, analyze, design and implement a solution to address complex technology needs. Must demonstrate strong team focus to work collaboratively to address common goals. Successful candidates must have excellent organizational skills including ability to work effectively in self-directed environment. Strong written and oral communication skills with ability to articulate complicated subject matter, high proficiency in MS Office Suite, an Associate's Degree and 3 years of technology oriented experience is required. Bachelor's Degree in technical discipline and 5+ years' progressively responsible work experience in core technologies is preferred.

HOW TO APPLY:

Clark Public Utilities offers excellent benefits, an attractive wage, and company incentive programs. For confidential consideration, please forward your resume with cover letter via email to jobs@clarkpud.com. Resumes may also be sent to Clark Public Utilities, Human Resources Department, P.O. BOX 8900, Vancouver, WA 98668.

Equal Opportunity Employer

At Clark Public Utilities, we are committed to being a place where a diverse mix of talented people want to come, to stay and do their best work.