

Currents

Published monthly for the customer-owners of Clark Public Utilities

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GIVE TRANSFORMERS EXTRA SPACE

Despite the “natural” color, it’s hard to miss the large, green, steel transformer boxes in and around our neighborhoods. They simply don’t look like anything else on a residential street, which can attract attention and inspire creativity. Ambitious gardeners are tempted to envelop them in landscaping. And children of all ages are often tempted to sit or climb on them, or designate that big box a base or platform when playing games. But young or old, it’s best to avoid temptation.

When it comes to landscaping, transformer boxes require a minimum of three feet of clearance on all sides. This space allows utility workers room to perform transformer switching, outage restoration and maintenance.

Beneath that green shell is equipment that moves tremendous amounts of energy into our neighborhoods, homes and businesses. Working or playing around them can be very dangerous, so it’s best to treat them with the same respect and caution as you would overhead utilities, and stay away. Never dig around or operate equipment near transformers, doing so risks cutting into the electric lines buried nearby. Children should be taught to not play around any electrical equipment, and to look for a bench or stair step instead when they need a place to sit.

LIGHT LINES

CALL FOR TREE TRIMMING AROUND POWER LINES



To prevent power outages and enhance reliability throughout the county, we operate an extensive tree-trimming program and proactively cut tree limbs away from overhead electric lines.

Customers who see trees growing into power lines can report the location and if trimming is necessary a trained crew will cut the trees back at no charge. To submit a tree trimming request, call customer service or use the online form on the utility website.



CONTACT US

PHONE360-992-3000

QUICK PAY360-992-3400

REPORT POWER OUTAGES
.....360-992-8000

EMAIL mailbox@clarkpud.com

WEBSITE... clarkpublicutilities.com



OSPREY CAM IS BACK

Tune in as Clark County's most famous feathered family navigates the highs and lows of nest keeping, fish catching and maybe even osprey chick raising.

The popular Clark Public Utilities OspreyWatch is back for a third year, streaming live 24 hours a day, seven days a week. Visit www.clarkpublicutilities.com/ospreywatch.

While we can't say for sure, the current nesting pair is likely the same one we've watched these last two years. Osprey mate for life and often return to the same nest annually, adding new material every season. Returning viewers may notice how much more lush the nest is compared to years past as the birds continue to add materials in preparation for possible eggs.

A word of caution: this is truly unscripted and unpredictable nature viewing. Clark Public Utilities monitors the feed regularly but does not intervene in the lives of these wild animals.

Visit www.clarkpublicutilities.com/ospreywatch to learn more and see what fun OspreyWatch activities are in store for this season.



"Highest in Customer Satisfaction with Residential Electric Service in the West among Midsize Utilities, 14 years in a row."

Clark Public Utilities received the highest score in the West Midsize segment of the J.D. Power 2008-2021 Electric Utility Residential Customer Satisfaction Studies of customers' satisfaction with electric utility residential services. Visit jdpower.com/awards for more details.

Para ver una versión en español de este boletín, visite nuestro sitio web.

Если вы хотите прочесть данную брошюру на русском языке, пожалуйста, посетите наш сайт.

LIHEAP APPOINTMENTS AVAILABLE

Clark Public Utilities is currently accepting appointments with customers who may qualify for assistance through the Low Income Home Energy Assistance Program, or LIHEAP.

The utility partners with Clark County to administer the LIHEAP federal assistance program for residents with all types of heating, including gas, oil, propane and wood, in addition to electric heat.

To review eligibility requirements for LIHEAP and other utility financial assistance programs, visit our website or call Customer Service at 360-992-3000, 24 hours a day, seven days a week. To schedule a LIHEAP appointment, call 1-855-353-HEAT (4328).