

# Currents

Published monthly for the customer-owners of Clark Public Utilities

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## WE'RE HERE TO HELP MAKE YOUR HOME COMFORTABLE & EFFICIENT

Clark Public Utilities can help warm your home this winter and keep it comfortably cool into the summer.

Homeowners with electric heat are eligible for many great incentives and rebates to help lower energy bills, reduce energy waste, improve air quality and maintain comfort all year long. Whether you're interested in replacing your current heating system with a heat pump or ductless heat pump, looking to improve your home's weatherization to keep warm air in during cold months and out during cooling season, install a smart thermostat or other energy efficiency projects, we can help. Plus, the utility offers low-interest loans on many projects to help make energy efficiency upgrades more affordable.

Each program has its own specific qualifications that must be met in order to receive a rebate or incentive. In addition to the home being electrically heated, all the work must be performed by a contractor participating in the utility's Contractor Network.

The network isn't an endorsement, warranty or guarantee of any kind for any company. Instead, it's a list of contractors the utility verifies to be well-versed in the latest utility rebates and incentive programs; maintains all necessary licenses, bonds, insurance and all necessary professional certifications; and is ensured to consistently meet the utility's high customer service standards.

Visit our website, [clarkpublicutilities.com/rebates](http://clarkpublicutilities.com/rebates), to find out more.

## LIGHT LINES

### POWER'S OUT. SHOULD YOU CALL 911?

When there's trouble in the neighborhood, calling 911 is often the first thing that comes to mind. However, when there's a power outage or fallen electrical wires, you should only call 911 if a person has been injured, if there's a fire or some other obvious emergency.

Never touch a fallen power line. If a person is in contact with an electrical wire, don't touch them. Instead, call 911 for help. Because overhead power lines usually are not insulated, stay at least 20 feet away.

If a line is down, but the scene is otherwise safe, call the Clark Public Utilities PowerLine at 360-992-8000, or report it on our website.



### CONTACT US

PHONE .....360-992-3000

QUICK PAY .....360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL .... [mailbox@clarkpud.com](mailto:mailbox@clarkpud.com)

WEBSITE... [clarkpublicutilities.com](http://clarkpublicutilities.com)



## KEEP MOLD OUT COLD

This time of year creates the perfect conditions for mold, mildew and sometimes dry rot to spread throughout our homes. None are good for your property or the health of your household. Mold and mildew can become serious safety hazards if left untreated.

Keep an eye out for mold in areas of high condensation in your home. Mold loves to grow where conditions are cool and damp — such as around doors and windows, behind furniture or in rooms with poor airflow.



### Here are some ways to prevent it:

- Heat and circulate air throughout your home, use a fan if necessary
- Always use exhaust fans when cooking, bathing or doing laundry
- Fix water leaks as soon as possible
- Vent clothes dryers outdoors
- Avoid overwatering houseplants
- Keep walls and windows free of dust, dirt and moisture
- Consider investing in a dehumidifier

Mold is easily treated when caught early, simply eliminate it with the proper cleaning product right away. But in areas with large amounts of mold or where it has penetrated walls or floors, it's best to call a professional for safe removal.

## STOP AIR LEAKS TO SAVE ENERGY & LIVE COMFORTABLY

In many typical homes, especially those built before 1990, numerous little holes and gaps here and there add up to a surprising amount of heat loss.

Sealing the potential leaks in your exterior walls stops unwanted outside air from getting in and keeps temperature-controlled air from getting out — and it all adds up to year-round savings and comfort.

You might be surprised how easy it is. Inspect your exterior door weatherstripping and replace it if it's aged or detached. Inspect caulk around exterior windows and re-caulk if necessary. Add insulating pads beneath faceplates on outlets and light switches or seal the edges of the plates with winterizing tape. Seal wall penetrations routed to the outside or crawlspace — pipes, dryer vent ducts, cable and phone lines — with caulk or spray foam both inside and out. Seal interior and exterior light fixtures with heat-resistant caulk. For the more confident DIYer, remove baseboards and fill gaps with nonexpanding foam or backer rod.



**"Highest in Customer Satisfaction with Residential Electric Service in the West among Midsize Utilities, 14 years in a row."**

Clark Public Utilities received the highest score in the West Midsize segment of the J.D. Power 2008-2021 Electric Utility Residential Customer Satisfaction Studies of customers' satisfaction with electric utility residential services. Visit [jdpower.com/awards](http://jdpower.com/awards) for more details.

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