

Currents

Published monthly for the customer-owners of Clark Public Utilities

NOVEMBER 2021



ASSISTANCE IS AVAILABLE TO HOUSEHOLDS FINANCIALLY IMPACTED BY COVID-19

We have a long history of working with our customers during times of crisis. Now, a new assistance program furthers that tradition.

With the statewide moratorium on utility disconnections having ended in September, we are looking ahead to enrolling eligible customers in our Clark Public Utilities Pandemic Relief assistance program to help get utility accounts back on track.

The program is funded by \$5 million in surplus funds. It is anticipated to begin in December.

To qualify, a household's total gross income must have been impacted by the pandemic and less than 225 percent of the federal poverty level during any three-month period between March 2020 and the month prior to the application for the program.

Qualifying households may be eligible for a bill credit up to \$750, not exceeding the current utility account balance. The credit will be limited to the amount that is more than 30 days past due.

If a qualifying customer's utility account has a remaining past due balance after receiving the credit, the customer will have the option to receive matching payments up to a total of \$500 from the utility toward their outstanding balance. To qualify, the customer or someone acting on their behalf (such as a church, nonprofit or family member) must make payments on the account within 60 days of receiving the bill credit. The bill credit and any eligible payment matching credits cannot be used for current or future electric/water consumption or unauthorized connection charges.

The program is limited to active residential accounts. Customers with potentially eligible balances will be contacted at the start of the program, and can then apply via MyAccount or by contacting customer service.

LIGHT LINES

SMART PLUGS OFFER SAVINGS AND SECURITY

Smart plugs are power plugs that go between your electronic device and wall outlet. They're also one of the most affordable and simplest smart technologies available.

Because a smart plug acts like an on/off switch for nearly any device, it can help you reduce wasted energy from many electronics that tend to stay on even after the power button is pressed.

Plus, when connected to a light or radio, they're great for creating the illusion of occupancy when no one's home.

Smart plugs can be scheduled to activate automatically, with sunrise and sunset, or manually from nearly anywhere using a smart phone app.



CONTACT US

PHONE360-992-3000

QUICK PAY360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL mailbox@clarkpud.com

WEBSITE... clarkpublicutilities.com



LEARN, DISCUSS AND CONTRIBUTE TO THE CLEAN ENERGY IMPLEMENTATION PLAN



In 2019, Governor Inslee signed the Clean Energy Transformation Act into law, committing Washington to providing electricity free of greenhouse gas emissions by 2045. The law includes provisions for affordability and reliability to help ensure all customers benefit from the clean energy transformation.

Clark Public Utilities is committed to meeting the standards laid out in the law while continuing to prioritize affordability, reliability and excellent customer service.

As the law requires, we're developing our Clean Energy Implementation Plan. The plan is a four-year roadmap that will guide our clean energy actions, programs and investments from 2022 through 2025.

Because we are a customer-owned utility, we want to answer your questions and take your comments on the draft plan. Information about the Clean Energy Transformation Act, the Clean Energy Implementation Plan, and a comment form are available on our website; just search "Clean Energy Implementation Plan" on the home page.

You can also email comments to CEIP@clarkpud.com or share thoughts during a regularly scheduled Board of Commissioners meeting. Any comments received after adoption of the final plan will be considered for future planning.

RACE FOR WARMTH REGISTRATION NOW OPEN

Registration for this winter's Race for Warmth is now open and the big event will be here soon. This race will be a self-led virtual event, to bring us together for a good cause and lots of fun while we remain safely part.

Sign up today or make a tax-deductible donation to Operation Warm Heart at RaceforWarmth.com. The registration fee is \$30 and includes a long-sleeve performance tech shirt, participation medal, a bib number and a goodie bag loaded with items and coupons from local business partners.

This year, we're inviting you to register your favorite four-legged running companion! Register your pet for only \$5 and they'll get their own race bandana — a perfect complement to your event shirt.

The annual Race for Warmth, a 5k/10k walk and run, is set for January 28 – 30.

Participants can choose to follow one of many 5k or 10k route options that will be available at Raceforwarmth.com, take a personal favorite route, on foot, on wheels, or even use a treadmill. Every registration dollar goes directly to Operation Warm Heart.



"Highest in Customer Satisfaction among Residential Midsize Utilities in the West, 13 Years in a Row"

Clark Public Utilities received the highest score in the west midsize segment of the J.D. Power 2008-2020 Electric Utility Residential Customer Satisfaction Studies of customers' satisfaction nationally among electric residential customers. Visit jdpower.com/awards for more details.

Para ver una versión en español de este boletín, visite nuestro sitio web.

Если вы хотите прочесть данную брошюру на русском языке, пожалуйста, посетите наш сайт.