

# Currents

Published monthly for the customer-owners of Clark Public Utilities

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## PAYMENT ASSISTANCE REMAINS AVAILABLE

If your household or someone you know is facing financial challenges, Clark Public Utilities can help. We offer flexible payment arrangements to help customers navigate these tough times and a variety of assistance programs with expanded eligibility in response to the COVID-19 crisis.

Our assistance programs are designed to help people from all walks of life, including customers who are experiencing a sudden loss of income or change in financial conditions, seniors living on a fixed income, and households with a change in living circumstances.

To find out more about energy assistance options, visit [ClarkPublicUtilities.com](http://ClarkPublicUtilities.com) or contact us right away. Our Customer Service Representatives are available to speak by phone or email 24 hours a day, seven days a week, just call 360-992-3000 or email [mailbox@clarkpud.com](mailto:mailbox@clarkpud.com).

Due to the ongoing COVID-19 pandemic, service disconnections are suspended and no customers are without power. As a public, non-profit utility, we provide at-cost service to our customers and appreciate those who are financially able to continue making payments. Customers who would like to contribute to the donation-funded program, Operation Warm Heart, can make a one-time contribution online or sign up for monthly donations by calling customer service anytime.

## LIGHT LINES

### MAKE ENERGY EFFICIENCY PART OF SPRING CLEANING

This time of year, many of us start tuning up our lawn mowers, planning home improvement projects and chasing the winter dust and dirt out of our homes.

When you're sprucing up your property this spring, consider adding a few energy saving projects to the to-do list.

Whether it's as simple as caulking the gaps and cracks around your home, swapping to LED light bulbs or a bigger project, such as installing a new heat pump or insulating the attic — energy saving projects will make your home more comfortable and lower your energy bills all year long.

Visit our website for ideas and information on financial incentives for energy-saving projects.



### CONTACT US

PHONE .....360-992-3000

QUICK PAY .....360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL .... [mailbox@clarkpud.com](mailto:mailbox@clarkpud.com)

WEBSITE... [clarkpublicutilities.com](http://clarkpublicutilities.com)



## EARTH DAY FEST CELEBRATION GOES DIGITAL



Get your gloves and shovels ready, the 22nd annual Earth Day Fest is just around the corner. Meet us online for a fun-filled, educational and engaging celebration of our natural world.

Due to the ongoing COVID-19 pandemic, we're coming together virtually so we can stay safely apart.

Starting at 9 a.m. and going throughout the day on Saturday, April 24, the Clark Public Utilities StreamTeam will host live virtual demonstrations the whole family can enjoy. These virtual meetings will include guided activities that participants can do from home including upcycled crafts, environmental story times, cooking demonstrations and building bird boxes.

You could win a prize if you get a photo of you and your crew doing any of our activities. Just email a photo to [streamteam@clarkpud.com](mailto:streamteam@clarkpud.com) or post it on social media and tag us and you'll be entered to win.

Find out more and keep an eye on potential additions to our events schedule at [clarkpublicutilities.com/streamteam](http://clarkpublicutilities.com/streamteam).

Para ver una versión en español de este boletín, visite nuestro sitio web.  
Если вы хотите прочесть данную брошюру на русском языке, пожалуйста, посетите наш сайт.

## SPRING IS BACKFLOW PREVENTION SEASON



It's just about time for property owners to restart lawn sprinklers and irrigation systems. But, like any tool that's put away for the season, water systems should be inspected before returning to service — especially the system's backflow prevention device.

Backflow prevention devices protect the water supply from toxic substances that could get drawn in by a malfunctioning irrigation system. State law requires all sprinkler and irrigation systems to have an approved backflow device installed, and inspected by a certified backflow tester annually.

Help protect our local water supply by keeping your system in good working condition. Visit our website for a list of state-certified backflow testers and information on our optional annual backflow testing program.



**“Highest in Customer Satisfaction among Residential Midsize Utilities in the West, 13 Years in a Row”**

Clark Public Utilities received the highest score in the west midsize segment of the J.D. Power 2008-2020 Electric Utility Residential Customer Satisfaction Studies of customers' satisfaction nationally among electric residential customers. Visit [jdpower.com/awards](http://jdpower.com/awards) for more details.