

Currents

Published monthly for the customer-owners of Clark Public Utilities

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ENERGY SAVING SOLUTIONS AT YOUR FINGERTIPS

Interested in ways to use less electricity at home? Considering an energy efficiency investment but not sure where to begin? Want to separate the energy-saving facts from fictions? With our free online home auditing tools it's easy to explore energy-saving solutions safely and conveniently, anytime.

Just answer a few basic questions about your home and you'll receive an analysis of energy usage and numerous suggestions on ways to save energy and money. Solutions range from simple changes to personal habits, to money-saving energy efficiency investments. For an even more personalized review of your home's energy consumption, use the energy audit tools available through MyAccount, which can analyze historic energy use in your household and provide customized tips.

In just a few minutes you'll receive a report that breaks down your home's energy use and recommends proven solutions to reduce energy waste and lower your bill.

It'll even show the potential energy and monetary savings that changes in habits and home improvements can achieve, and compare the costs and benefits of upgrades.

Due to the coronavirus pandemic, Clark Public Utilities Energy Counselors aren't currently scheduling in-home visits, but we're still here to help. If you have more specific questions, the Energy Counselor of the Day may be able to help. One phone call or email is usually all it takes to have your energy questions answered.

For tips or advice, call 360-992-3355 anytime from 8 a.m. to 5 p.m. Monday through Friday. You can also email ecod@clarkpud.com; you'll typically get a response from a trained Energy Counselor within one business day.

LIGHT LINES

FINANCIAL ASSISTANCE IS AVAILABLE

This is a difficult and uncertain period of time for many customers. If you or someone you know is struggling financially, Clark Public Utilities may be able to help.

To address the ongoing impact of efforts to curb COVID-19, we expanded our assistance program benefits and adjusted some qualification requirements to allow customers to qualify more quickly.

For more information about payment assistance programs, or to find out how you can support your community as we all work to stop the spread of COVID-19, call 360-992-3000.

Representatives are available 24 hours a day, seven days a week. Information is also available at clarkpublicutilities.com.



CONTACT US

PHONE360-992-3000

QUICK PAY360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL ... mailbox@clarkpud.com

WEBSITE... clarkpublicutilities.com



KNOW YOUR NEIGHBORHOOD STREET LIGHTS



Cities and Clark Public Utilities need your help ensuring streetlights continue to work properly. If one malfunctions, do you know who to call?

The simplest way to identify whether a street light is maintained by a city or the utility is street light ID tag on the pole, pictured highest on the pole. If the code begins with the letter “P” it is maintained by Clark Public Utilities. If it begins with something else, the light is maintained by the city where it’s located.

When reporting a streetlight issue, cities will ask for the number on the pole or the street address location. Often there is more than one tag on a pole, so make sure you’re inspecting the right one. The number can be found on most poles approximately 10 feet above the ground and will be at least nine digits on yellow.

On our website you can report it to us, if it’s ours, or find links and phone numbers for each city.

Para ver una versión en español de este boletín, visite nuestro sitio web.
Если вы хотите прочесть данную брошюру на русском языке, пожалуйста, посетите наш сайт.

LEAVE MOLD OUT IN THE COLD



Winter in the Pacific Northwest can create the perfect conditions for mold, mildew and, sometimes, dry rot to proliferate in our homes. Left unchecked, they can become serious health and property hazards.

Prevent mold by closely monitoring areas of high condensation, such as doors and windows.

Here are some mold prevention tips:

- Heat and circulate air throughout your home
- Always use exhaust fans when cooking, bathing or doing laundry
- Fix water leaks as soon as possible
- Vent clothes dryers outdoors
- Avoid overwatering houseplants
- Keep walls and windows free of dust, dirt and moisture

Find mold? Clean it with the proper cleaning product right away. If you discover an area with large amounts of it, call a professional for safe removal.



“Highest in Customer Satisfaction among Residential Midsize Utilities in the West, 13 Years in a Row”

Clark Public Utilities received the highest score in the west midsize segment of the J.D. Power 2008-2020 Electric Utility Residential Customer Satisfaction Studies of customers' satisfaction nationally among electric residential customers. Visit jdpower.com/awards for more details.