

# Currents

Published monthly for the customer-owners of Clark Public Utilities

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## FINANCIAL ASSISTANCE IS AVAILABLE

The economic disruptions associated with the coronavirus pandemic has had far-reaching and significant effects on the lives of many across Clark County. Clark Public Utilities customers have enough on their plates, home electricity and water service need not be an additional anxiety.

Customers who are experiencing a loss of income or changes to their household's financial condition due to the coronavirus or other reasons should contact us right away. We are here and happy to discuss assistance options or make flexible payment arrangements to help you navigate a difficult time.

Our Customer Service Representatives are available to speak by phone or email 24 hours a day, seven days a week. Contact them at 360-992-3000 or email them at [mailbox@clarkpud.com](mailto:mailbox@clarkpud.com).

More information on payment assistance as well as helpful tips to save energy at home is available at [www.ClarkPublicUtilities.com](http://www.ClarkPublicUtilities.com).

We ask that those who are financially able to make their regular monthly utility payments continue to do so. As a public, non-profit utility, we provide at-cost service to our customers. By staying current on your account you help us fulfill our mission to deliver the high level of service and reliability you've come to expect from Clark Public Utilities.

## LIGHT LINES



### SAFE WATCH CAN HELP

Most of the events and activities that keep kids busy during the summer were canceled by efforts to slow the spread of the coronavirus. Now kids are spending more time in our neighborhoods and city streets.

Help the kids in your life protect themselves by teaching them about the SafeWatch program. A vehicle with the SafeWatch logo indicates the driver can give assistance during a time of need.

Hundreds of Clark Public Utilities, C-Tran and municipal vehicles display the logo. To flag down a SafeWatch vehicle, wave your arms over head. The drivers usually have cell phones or radios and many are also trained in CPR and first aid.



### CONTACT US

PHONE .....360-992-3000

QUICK PAY .....360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL .... [mailbox@clarkpud.com](mailto:mailbox@clarkpud.com)

WEBSITE... [clarkpublicutilities.com](http://clarkpublicutilities.com)



## PLUG IN TO GREEN ENERGY WITH GREEN LIGHTS



Green Lights makes supporting earth-friendly energy production easy and affordable. For as little as \$1 a month you can aid in the development of solar, wind and other forms of clean, renewable power in the Pacific Northwest.

In addition to funding non-polluting energy, Green Lights supports educational programming for Clark County students. In recent years, Green Lights has supported the Solar Car Challenge, a STEM and design-focused curriculum that combines the best of science fair and soap box derby across many grade levels.

Each block of Green Lights power costs just \$1 and offsets 100 kWh of energy use. So if your home uses about 1,000 kWh per month, you could offset your entire consumption for as little as \$10 per month. The program is entirely voluntary and can be started or stopped at any time.

For more information on Green Lights or to sign up, visit our website or call us today.

## A DONATION TO OPERATION WARM HEART MAKES A DIFFERENCE IN YOUR COMMUNITY

Efforts to slow the spread of the coronavirus has had dramatic financial consequences for many of our friends and neighbors, but you can help our community get through these difficult times.

Operation Warm Heart helps people who find themselves in a sudden financial crisis. Since 1985, the program has donated nearly \$3.6 million to about 15,000 limited-income families to help pay their electric bills.

A one-time or ongoing donation will help Clark County families who are struggling to make ends meet. Every dollar goes directly to households in need. Contributing is simple and may be tax-deductible. To get started, visit our website, call us, or include a contribution on your monthly bill.



## FUEL MIX

We have a diversified power supply to meet your needs.



### Clark Public Utilities' 2019 Energy Resources

Hydro . . . . .	46%
Natural Gas . . . . .	32%
Nuclear . . . . .	6%
Wind . . . . .	4%
Market* . . . . .	12%

\* "Market" consists of energy market purchases from unspecified generation sources.



**"Highest in Customer Satisfaction among Midsize Utilities in the West, 12 Years in a Row"**

Para ver una versión en español de este boletín, visite nuestro sitio web.  
Если вы хотите прочесть данную брошюру на русском языке, пожалуйста, посетите наш сайт.

Clark Public Utilities received the highest score in the West Midsize segment of the J.D. Power 2008-2019 Electric Utility Residential Customer Satisfaction Studies of customers' satisfaction nationally among electric residential customers. Visit [jdpower.com/awards](http://jdpower.com/awards)