

Currents

Published monthly for the customer-owners of Clark Public Utilities

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PAYMENT OPTIONS OFFER CONVENIENCE

Easy payment options can help make monthly budgeting more predictable and convenient. And for customers having trouble paying monthly bills, financial assistance may be available. Learn more about the ways we can help:

MyAccount

Make your utility payment a predictable and effortless part of your monthly budget with MyAccount. Sign up to make secure online payments each month, or set up EqualPay with AutoPay and scratch that monthly payment off your to-do list. MyAccount is an easy way to manage your account, customize notifications and monitor your energy usage to find ways to reduce waste and lower your bill. Need help getting started? Give us a call!

Limited-Income Assistance

For customers struggling to pay monthly electric bills, Clark Public Utilities may be able to help. Our Community Care team, ComCare for short, offers payment assistance programs to limited-income households, or customers experiencing financial crisis. Eligibility requirements vary and details are available online or by calling customer service.

Payment Arrangements

If paying utility bills on time or in full is a challenge, customers are encouraged to contact us for payment options. Our customer service representatives are flexible and can work with you to set payment arrangements that fit your circumstances.

Call us anytime to learn more. Customer service representatives are available 24 hours a day, seven days a week.

LIGHT LINES

INFORMED DELIVERY OFFERS A SNEAK PEEK

Sign up to get a preview of your daily mail with Informed Delivery by the U.S. Postal Service. The free service provides a digital preview of each day's household mail delivery and offers tools to manage package delivery.

Notifications are available by email and text and can be configured based on your personal preferences.

Enroll today at USPS.com.



CONTACT US

PHONE360-992-3000

QUICK PAY360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL ... mailbox@clarkpud.com

WEBSITE... clarkpublicutilities.com



STAY SAFE AROUND ELECTRICITY



It's easy to forget the dangers of electricity, but one mistake can have shocking consequences. Keep your home and loved ones safe with these tips:

Outlets — Replace loose or damaged electrical outlets immediately, and never overload outlets. Connecting too many plugs to one outlet could start a fire. Be sure your outdoor outlets have ground-fault circuit interrupter (GFCI) protection—the red and black buttons at the center of the outlet—to prevent a shock.

Cords — Only use cords that are undamaged and in good condition. If a cord is frayed or the insulation is cracked, throw it away and buy a new one. Preserving cord insulation is critical, so never nail or staple cords to any surface. Never yank the cord to unplug it; always grasp it by the connector.

Outdoor Safety — Never use electric cords or devices in the rain, on wet ground or in other excessively damp conditions. Make sure all tool, electric mower or outdoor fixture cords are in good condition and don't have any cracks, frays, exposed wires or broken housings. Replacing a damaged cord or buying a new tool altogether is an easy way to avoid potentially fatal consequences. Only use extension cords that are made for the outdoors and have an amperage rating high enough for your tools. Finally, always look up and avoid overhead power lines with tools and ladders.

REGISTER TO RACE FOR WARMTH!



It's time to grab some gloves, lace up your running shoes, and plan to meet us at the starting line! This year the sixth annual Race for Warmth, a 5k/10k walk and run benefiting Operation Warm Heart, is set for Sunday, January 26. Registration is open now, so sign up today, or make a tax deductible donation to Operation Warm Heart at RaceforWarmth.com.

Since 1985, Operation Warm Heart has helped Clark Public Utilities customers in financial crisis pay winter heating bills, and every dollar of your Race for Warmth registration goes straight to families in need.

SWITCH TO LEDS FOR SAFETY AND SAVINGS

Colorful lights are a festive tradition during the holiday season, but take care to ensure your impressive display doesn't break the bank. This year, balance beauty and efficiency by swapping out your old string lights for LED versions. Strings of light emitting diodes use a fraction of the power required by their incandescent cousins, and emit virtually no heat, which can lower fire risk. What's more, they're waterproof, resistant to fading and can even produce a customizable spectrum of colors.



"Highest in Customer Satisfaction among Midsize Utilities in the West, 12 Years in a Row"