

# Currents

Published monthly for the customer-owners of Clark Public Utilities

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## PREPARE FOR OUTAGES TOGETHER

This time of year, when the summer slips into fall, Southwest Washington can experience heavy storms. When winds pick up, trees or branches can blow into power lines and leave neighborhoods in the dark.

While we work year-round to prevent outages, it's wise to have a plan in place and an emergency kit ready. When assembling your kit, make it a household project so everyone knows what's in it, where it's stored and what to do from the moment the lights go out to the instant they come back on.

Here are a few items you should always have in your outage kit:

- Flashlights for everyone in the family, and maybe a few more
- Extra batteries and a battery pack for electronic devices
- Drinking water for everyone in the home for at least three days
- Nonperishable food
- A manual can opener
- A wind up or battery operated radio
- Medication and hygiene supplies

Store it all in an easy to access container like a large tote or a drawstring bag. Always leave the kit where it's easy to reach in the dark. Consider decorating it with glow in the dark paint or stickers to make it even easier to find.

Flashlights and batteries are crucial to finding your way when the power is out. Having water on hand will save you from making a potentially risky trip to the store, should your home supply be interrupted. The radio will keep you informed on the latest news. Nonperishable food often requires little or no preparation to keep everyone fed when kitchen appliances are unusable. All this information and more is available at the Clark Public Utilities website.

## LIGHT LINES



Know what's below.  
Call 811 before you dig.

Fall is a great time of year to improve home landscaping, especially by planting deciduous trees and shrubs around your property. But before digging any holes, avoid personal injury and property damage with a call to 811 at least two working days in advance. One call will notify every local utility to come and locate underground facilities, all free of charge. Property owners don't have to be on site for locates. Workers will visit your property and mark all utilities with color-coded paint along the lawn and possibly the driveway. The paint is water-soluble and will wash away within two weeks. The paint color corresponds with the utility, such as water, electric or gas.



### CONTACT US

PHONE .....360-992-3000

QUICK PAY .....360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

EMAIL ... mailbox@clarkpud.com

WEBSITE... clarkpublicutilities.com



## VOLUNTEER ON MAKE A DIFFERENCE DAY!



Mark your calendars for an afternoon of planting trees and fun while volunteering with the Clark Public Utilities StreamTeam during Make a Difference Day on October 26. Rain or shine, crews will plant, have lunch and give out annual service awards, including the Volunteer of the Year and the Salmon Star.

On-site registration begins at 8:30 a.m., planting begins at 9 a.m., live music, lunch and awards will be held at noon. Attendance is free, but registration is required. Volunteers can register at [StreamTeam.net](http://StreamTeam.net). People who are interested in leading a group of volunteers can join a Leader Training on Saturday, October 12. For questions, call 360-992-8585 or email: [streamteam@clarkpud.com](mailto:streamteam@clarkpud.com).

## SCHOOL FIELD TRIP SEASON BEGINS



Every year thousands of Clark County students get a first-person lesson on magnetism, electricity, water quality and environmental stewardship through the utility's student education program. Last year, the utility hosted more than 5,000 students from 63 schools who learned the wonders and power of electricity.

In addition to activities focusing on electricity basics and safety, students get a behind the scenes look at our operations facility.

The next field trip season begins soon! To schedule a tour, fourth and fifth grade teachers can visit our website for more information.

## REPORT OUTAGES FOR ASSISTANCE



**POWERLINE**  
**360-992-8000**  
To Report Power Outages & Receive Updates

With storm season just around the corner, keep Clark Public Utilities' contact information handy. If your power goes out, call the automated PowerLine at 360-992-8000 to report the outage or use our online reporting tool. Don't hesitate to contact the utility and never assume your neighbors have already called. Remember, cordless landline phones won't work when the power is out.

PowerLine callers also receive the latest information on outages. To ensure PowerLine works for you, let us know that we have the correct phone number for your account in our system. That way we'll know for sure it's your home that's out of power when you call.

Outage information is also available via the outage map on our website.



**"Highest in Customer Satisfaction  
among Midsize Utilities in the  
West, 12 Years in a Row"**