

Currents

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TIPS TO LOWER YOUR BILL

With the weather getting colder, energy bills can rise. Here are some simple and effective ways to keep your home warm while lowering your bill and reducing wasted energy around the house.

- Buy a programmable thermostat. Often worth the initial investment, a programmable thermostat can save you money by automatically lowering the temperature at night or at times when no one is home. Smart thermostats go a step further and take the guesswork out of cutting energy waste. Rebates are available for select smart thermostats. Visit our website to learn more.
- Make sure heat supply vents and return air vents are open and not covered.
- Clean or replace your furnace filter regularly. Monthly inspections are recommended.
- Wash full loads of laundry. Use the “cold water” setting when you can.
- Replace incandescent and compact fluorescent light bulbs with LEDs.
- Use motion sensors or timers on exterior lights.
- Weatherstrip and caulk around all doors and windows to keep heat inside.
- Plug electronics into power strips and switch them off when devices are not in use.
- If you have a fireplace, close the damper whenever possible.

LIGHT LINES

Stay away from
downed lines!



Severe winter weather and wind storms can knock down power lines. If you see any type of downed line, don't touch it. Stay away, keep others away and then call us at 360-992-8000 to report the problem.

Call 911 if the power line is touching a vehicle with people inside, if there is a fire or if someone is injured. If you're driving and see repair crews working on lines, please slow down and give them room. We want you and our crews to stay safe.



CONTACT US

PHONE360-992-3000

QUICK PAY360-992-3400

REPORT POWER OUTAGES

.....360-992-8000

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Conserve Energy While You're Away



If you're heading out for an extended winter vacation, make sure your home is prepared. Here are some tips:

- Lower the heat to 55-60 degrees.
- Turn off an electric water heater at the breaker box or set a gas water heater to "pilot" if you are going to be gone for more than three days. You'll need a couple hours to heat the water back up when you return.
- For safety, leave a couple of lights on timers set to random patterns.
- If you are concerned about the possibility of water pipes freezing, turn off your home's water supply at the main shut-off valve and drain your faucets. Just remember to turn the water back on before you restart the water heater.
- Arrange to have someone check on the house while you're away.

Visit our website for more tips to outsmart energy waste when you're away from home.

Lights out? Call us or report it online



When the electricity goes out, be sure to report it so we can restore power as soon as possible! Call PowerLine, our automated outage reporting system, at 360-992-8000 or fill out the online outage form on our website.

If you call, you can hear updates about current reported outages we're aware of and add a new outage in your neighborhood. Just make sure we have your correct phone number in our system, otherwise PowerLine won't work the way it's supposed to.

Write your phone number on your payment stub, email it, fill out our online form or call 360-992-3000 anytime to make sure we have the correct contact information.

Also, check out our online outage map at www.clarkpublicutilities.com using a computer, smart phone or tablet to report outages and find the most up-to-date outage information.

Join us for Race for Warmth!



Join us for the 5th annual Race for Warmth, a 5k/10k run/walk on January 27! Every dollar of your registration will go to Operation Warm Heart, which helps families in need pay their heating bills.

Registration is now open at www.raceforwarmth.com.

Gather a group of your friends and family and resolve to Race for Warmth in the New Year!



"Highest in Customer Satisfaction among Midsize Utilities in the West, 11 Years in a Row"

Clark Public Utilities received the highest score in the West Midsize segment of the J.D. Power 2008-2018 Electric Utility Residential Customer Satisfaction Studies of customers' satisfaction nationally among electric residential customers. Visit jdpower.com/awards