

Currents

Published monthly for the customer-owners of Clark Public Utilities

DECEMBER 2018



POWER RESTORATION PRIORITIES

When the power goes out, our crews work as quickly as they can to safely bring the lights back on. It's important to know how the system works and how we restore power after outages so you can be prepared. Our immediate goal is to protect public safety and then to restore power to the greatest number of people as quickly as possible. We prioritize repairs in the following order:

1. Hazardous situations that threaten public safety.
2. High-voltage transmission lines, which deliver power from generators to substations serving thousands of customers.
3. Substations, which convert high-voltage power for home use. Even if you have underground service, you can still lose power when substations and transmission lines are damaged.
4. Major lines from substations that typically serve several hundred customers.
5. Power lines serving individual neighborhoods and homes. This can be the most difficult and time-consuming step, but can't begin before we complete the previous steps.

RACE FOR WARMTH WITH US!

Join us for the fifth annual Race for Warmth! The 5k walk/run and 10k run benefits Operation Warm Heart, the utility's program that helps local families in financial crisis pay winter heating bills. The popular event will be Sunday, January 27, and online registration is now open. Sign up to participate or choose our "Sleep in to Stay Warm" option to support Operation Warm Heart without leaving your home! Every dollar donated goes directly to those in need. Register today or make a tax-deductible donation to Operation Warm Heart at RaceforWarmth.com!

LIGHT LINES

Street Light Maintenance

Our servicemen are in the process of swapping out High Pressure Sodium (HPS) area lights for Light Emitting Diode (LED) fixtures, which are more efficient and longer lasting. All utility maintained neighborhood lighting has been changed out, and our servicemen will now be changing out the leased lights we maintain on private property as we are working in the area or when there is a maintenance need.

In addition to leased lights, Clark Public Utilities maintains Clark County street lights outside the city limits of Vancouver and Camas. To report a utility maintained light that needs attention, please note the light number attached to the light pole then visit our website and fill out the street light outage form.



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Keep Your Cool When Cooking for the Holidays



If you entertain over the holidays, offset the supplemental heat from cooking by lowering your thermostat a couple of degrees when guests visit for big meals. Here are a few other ways to cut energy waste in the kitchen over the holidays, and throughout the year:

- Opening the oven door wastes energy and can lower the temperature by as much as 25 degrees, which will increase cooking time. Use your oven light to check on the progress of your dish instead.
- Remember your small appliances like slow cookers, or toaster ovens. They can be great energy savers and perfect for busy families. On average, Crock-Pots or slow cookers can cook a whole meal for about 10 cents worth of electricity.
- When cooking on your stovetop, match the size of the pan to the heating area. A small pan on a large burner can be a big energy waster!

Green Lights



The utility's voluntary Green Lights program supports local development of renewable energy and education. For as little as \$1 a month, you can support the development of clean, renewable energy sources in the Pacific Northwest. Green Lights is open to both businesses and individuals. Looking to offset a carbon impact? Sign up by visiting our website or give us a call.



DIVERSIFIED POWER SUPPLY TO MEET YOUR NEEDS

FUEL MIX

Clark Public Utilities' 2017 Energy Resources

Hydro	58.0%
Natural Gas	32.8%
Nuclear	7.3 %
Coal	1.7%
Other *	0.2%

* "Other" includes biomass, other non-biogenic, and petroleum.



"Highest in Customer Satisfaction among Midsize Utilities in the West, 11 Years in a Row"

Clark Public Utilities received the highest score in the West Midsize segment of the J.D. Power 2008-2018 Electric Utility Residential Customer Satisfaction Studies of customers' satisfaction nationally among electric residential customers. Visit jdpower.com/awards