

# Currents

Published monthly for the customer-owners of Clark Public Utilities

AUGUST 2018



## GET INVOLVED – BECOME A STREAM STEWARD!

Become a Stream Steward and help protect our vibrant ecosystems here in Clark County. Stream Stewards is a unique opportunity for people of all ages to learn to create a healthier and more sustainable local environment. Stewards attend interactive training workshops led by local natural resources professionals on topics including local geology, native plants and wildlife, and environmental restoration. Classes begin in September and are open to people of many ages, skills and abilities.

After completing training, Stream Stewards use the knowledge they learned in the workshops to support our StreamTeam by leading school presentations on salmon conservation, organizing tree planting groups, combatting invasive knotweed and more.

The program is popular with active retirees looking for meaningful volunteer work as well as committed students and community members. The annual cohort of Stream Stewards often goes on to volunteer together for years – they are the core of the StreamTeam volunteer community.

Classes start September 22 and include seven Saturday sessions from 8:30 a.m. to 2:00 p.m. and five Tuesday workshops 6:00 p.m. to 8:30 p.m. Protecting and restoring Clark County's wildlife habitat and local watersheds begins with learning about the remarkable world here in our own communities.

Applications are due by September 15. It's easy to apply online today or contact us at [StreamTeam@clarkpud.com](mailto:StreamTeam@clarkpud.com) or 360-992-8585 to get involved. Space is limited in the Stream Stewards program, so submit your application today at [StreamStewards.net](http://StreamStewards.net).

## LIGHT LINES



We're on Instagram!

Follow us to keep up with our whereabouts at local events, timely safety tips, sneak peeks behind the scenes and much more! See us out and about this summer? Snap a photo at our booth and tag us on Facebook, Twitter or Instagram for a chance to win a prize! We'll be at concerts in the park, community parades and festivals, and the Clark County Fair.

Please note that like Facebook and Twitter, Instagram is not monitored 24 hours a day and is not used for outage reporting or customer service. Lights out or need help with your account? Report outages easily online (outage report works on smartphones, too) or by calling 360-992-8000. For customer service questions, call 360-992-3000. Local representatives are available 24 hour a day, every day of the year.



## CONTACT US

PHONE .....360-992-3000

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REPORT POWER OUTAGES

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## Updating or remodeling your home? Read this first



Whether you're looking to make major changes to your home or simple cosmetic updates, there are a number of ways to improve the efficiency of your home. So before you launch your next home improvement project, here are some things to consider.

### HEATING AND COOLING

In the average home, heating and cooling is about 50% of the energy bill. Investing in an efficient heating and cooling system is one of the most effective ways to increase savings and cut energy waste. If your home is electrically heated, visit our website or call an Energy Counselor at 360-992-3355 to see if there is a rebate or loan available for upgrading.

### INSULATION

Levels of insulation in the home have increased over the years, but if your home was built before 1990, chances are you could benefit from an update. Installing insulation to uninsulated crawl spaces or walls can add up to considerable savings on your energy bill.

### HOME APPLIANCES

Appliances like your refrigerator, dishwasher, washer and dryer, are responsible for about 10 to 20 percent of your energy bills. And an energy-star certified refrigerator alone is at least 10 percent or more efficient than the minimum standard. When considering the price of a new home appliance, it's important to think about the monthly price tag that comes with use as well. There are lots of online resources for shopping and comparing appliances, and even tools for calculating your potential cost savings.

With these updates, you're ready to sit back and enjoy a comfortable home—and a comfortable utility bill—no matter the season.

## Clark Public Utilities Receives Customer Satisfaction Award

For the eleventh consecutive year, J.D. Power recognized Clark Public Utilities for ranking highest in customer satisfaction among midsize electricity providers in the Western United States.

We're fortunate as a public power provider to be able to focus on our customers every day. We don't work this way to win awards but it's one way we know we're on the right track.

It's easy to take electricity for granted, but keeping your lights on takes careful planning and consistent effort from our employees every day. We work hard to ensure your experience with Clark Public Utilities is a positive one, and we take pride in providing you with the most affordable and reliable electric service possible.

The J.D. Power study measures customer satisfaction with electric utilities by examining six key factors, which cover all areas of utility operations: power quality and reliability; price; billing and payment; corporate citizenship; communications; and customer service. All utilities meeting the study criteria are included and your utility has ranked highest in its segment since the first year of eligibility.



**"Highest in Customer Satisfaction among Midsize Utilities in the West, 11 Years in a Row"**