

Energy Assistance Programs



**How can
energy assistance
programs
help you?**



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These programs may be able to help you pay for:

- Electricity
- Natural gas
- Oil
- Wood
- Propane

Are you eligible?

To qualify for energy assistance, you don't need to be in a crisis. You may be eligible for help paying your energy bills if:

- You own or rent your home
- You pay home energy bills
- Your income is at or below current qualifying guidelines*

**Please call for specific income guidelines*

What do the programs provide?

- Home energy fuel payment assistance
- Emergency furnace repair or replacement *(for homeowners only)*
- Energy conservation education
- Information and referral to our weatherization loan program
- Advocacy and referral to other services and agencies

What are the programs?

Low Income Home Energy Assistance Program

LIHEAP, a federally funded program, helps qualified customers with their home heating costs.

Call 1-855-353-HEAT (1-855-353-4328) for automated information or to schedule an appointment.

Guarantee of Service Program

This 12-month program reduces electricity payments to a percentage of monthly household income.

Call 360-992-3000 to see if you qualify to participate in GOSP.

Senior Rate Credit

Customers age 62 and over who have lived in Clark County at least one year may qualify for a 50% credit based on the January through April billings. Annual household income cannot exceed \$24,000.

Operation Warm Heart

This program provides grants to limited-income customers with electric heat who are in financial crisis and don't qualify for other forms of energy assistance. It's financed primarily by donations from Clark Public Utilities customers.

Other programs that can help

Clark Public Utilities partners with the Clark County Department of Community Services for weatherization programs to assist limited-income households with energy costs.

This assistance may be available even if you don't own your home.

If you have any questions, call 360-992-3000 and speak with a Clark Public Utilities customer service representative. You can call for information 24 hours a day, seven days a week.



Have questions? We can help!

Call us at 360-992-3000 for general information including income guidelines and what programs/options may be available.

The Clark Public Utilities Community Care group, or ComCare, works year round to help customers in need of assistance.

ComCare representatives can help you:

- Better understand your utility bill
- Develop budgets and payment plans
- Show you how to save energy by scheduling a free in-home energy review
- Help you apply for home weatherization programs
- Direct you to services for help with basic needs including locating food, financial assistance, employment, housing and medical assistance

Tips to reduce energy costs

Here are just a few simple tips to cut energy waste and lower your bill:

- Set your thermostat to the lowest comfortable setting
- Caulk and weather-strip your home
- Unplug any unused appliances and turn off lights in unoccupied rooms
- Set your water heater thermostat at 120-130 degrees



Learn more at
clarkpublicutilities.com or 360-992-3000

